



## SECTION A

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## **QUALITY POLICY STATEMENT**

### **The Company**

ANC FOSTER PTY LTD is a wholly Australian owned company whose aim is to ensure total customer satisfaction in providing:-

- Earthmoving, cleaning up of contaminated sites and disposing of waste products

We provide the above services in a professional manner to:-

- Government Departments, Local councils, statutory authorities
- Commercial, industrial and domestic projects.

We ensure our customers, high quality work with minimum delays.

### **Company Goals and Objectives**

Our objectives are to:-

- Manage the development and growth of our customer base in a manner that shall maintain stability with our existing customers.
- Ensure construction and servicing schedules are achieved.
- Meet all legislative and regulatory requirements.
- Achieve a zero defects on work performed

### **The Company's Quality Commitment**

Management shall require all personnel to be actively engaged in the development of our quality system and work towards continual improvement in meeting customer requirements.

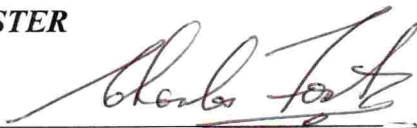
The success of our quality system shall be assured by management and their total commitment to complete implementation within the company in accordance with Australian Standard **AS/NZS ISO9001:2000**.

The quality manual of ANC FOSTER PTY LTD shall outline the requirements of both the company and its customers. Once these requirements are identified, it shall be our company's policy to maintain control and continually improve.

**CHARLES FOSTER**

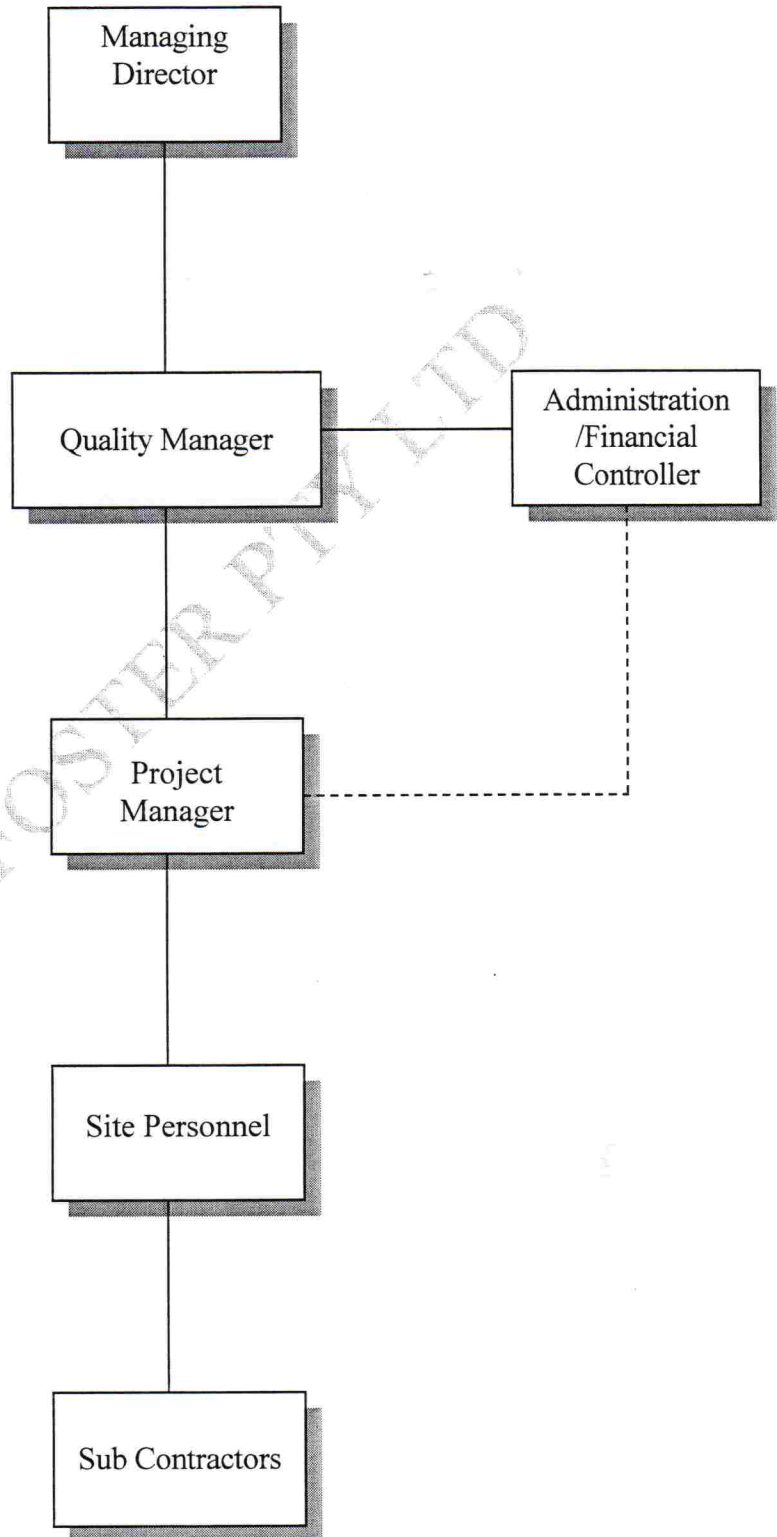
**DIRECTOR**

**SIGNATURE:**



**DATE: 01.02.2007**

**ORGANISATION CHART**



## **INDEX**

Quality Assurance program in accordance with Australian Standard AS/NZS - 1S0 9001:2000

- Management responsibility (Policies) & Management review meetings
- Contract / Tender review
- Document, Data and Record Control
- Purchasing & Supplier / Subcontractor approval
- Planning & Control of Projects / Jobs
- Inspection & Testing – Checklists & Inspection Test Plans
- Control of Non Conforming Product/Corrective & Preventive Action
- Internal Audits
- Staff Training
- Control of Customer Supplied Products